



QUALITY ESPRESSO

TECHNICAL NOTE

N°

21.051-NT

Page:

1/1

AFTERSALES

LEVEL OF AFFECTATION:

X

Mild

Normal

Severe

PROBLEM: Sometimes the 1 or 2 way swivel screw breaks during installation.



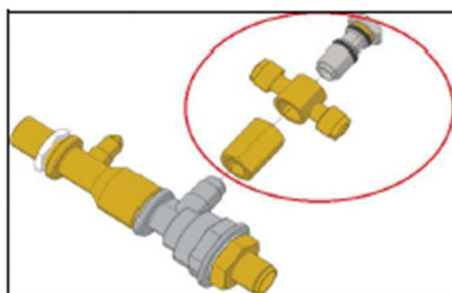
SOLUTION: The rotary screw mounted on the collector assembly of the OTTIMA (1 and 2 groups) and LA NERA (1 group) coffee machines has been updated.

SCOPE: This problem may appear on coffee machines with serial number 0712806 up to serial number 0720704. It is recommended that customers who have uninstalled coffee machines, in stock, that are between the indicated serial numbers, make the change.

NEW CODES FOR OTTIMA AND LA NERA:

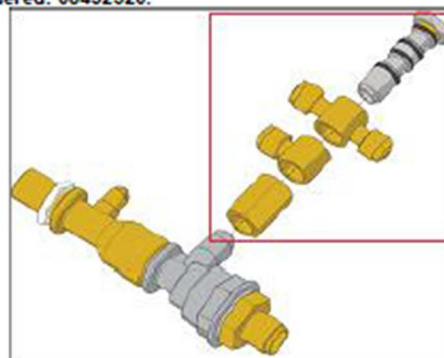
For 1 group machines, the affected part is the screw with code 08504500, and it is replaced by the new screw with code 08509900. This screw is part of sub-assembly 08492420.

For machines with 1 group, the sub-assembly must be ordered: 08492420.



For machines with 2 groups, the affected part is the screw with code 08504510, it is replaced by the new screw with code 08509910. This screw is part of sub-assembly 08492520.

For 2 group machines, the set must be ordered: 08492520.



IMPORTANT: This change must be made only in the assembly position of the manifold assembly with the ret-exp valve of the LA NERA and OTTIMA machines.

Le modifiche sono state fatte a partire da queste matricole

- OTTIMA 0720741 dal 14 gennaio 2022
- LA NERA 0721690 dal 27 gennaio 2022
- RUBY 0730606